



COMMERCIAL SOUP WARMER

Model No. **TH-CSC08**

OPERATING INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances. Read all instructions carefully. Please keep this instruction book handy for easy reference.



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ZOJIRUSHI CORPORATION

IMPORTANT SAFEGUARDS

WHEN USING ELECTRICAL APPLIANCES, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

- 1** Read all instructions carefully.
- 2** Do not touch hot surfaces. Use handles or knobs.
- 3** To prevent electrical shock hazards, do not immerse cord, plugs, or soup warmer, except inside pan, in water or any other liquid.
- 4** Close supervision is necessary when the appliance is used by or near children.
- 5** Unplug from outlet when neither the cooker nor warmer is in use, or before cleaning. Allow to cool before putting on or taking off any parts.
- 6** Do not use or operate the appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service facility or dealer for examination, repair, or adjustment.
- 7** The use of accessory attachments not recommended by the appliance manufacturer may cause hazards.
- 8** Do not use outdoors.
- 9** Do not let the power supply cord hang over the edge of tables or counters, or touch hot surfaces.
- 10** Do not place the appliance on or near heat sources such as hot gas or electric burners and stoves, or in a heated oven.
- 11** Extreme caution must be used when moving the appliance containing hot contents or liquids.
- 12** Plug the cord into a household electric outlet. To disconnect, turn any control to “off”, then remove plug from wall outlet.
- 13** Do not use the appliance for other than intended or specified purposes.
- 14** To reduce the risk of electrical shock, cook only in removable container.

SAVE THESE INSTRUCTIONS

This appliance is supplied with a short cord to reduce the risk of becoming entangled or tripping. Extension cords are available and may be used if care is exercised in their use. If extension cord is used, the marked electrical rating of the cord set should be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

IMPORTANTES MESURES DE SÉCURITÉ

LORS DE L'UTILISATION D'APPAREILS ÉLECTRIQUES, SUIVEZ LES PRÉCAUTIONS DE BASE SUIVANTES :

- 1** Lisez bien toutes les instructions.
- 2** Ne touchez pas les surfaces qui peuvent être chaudes. Utilisez les poignées ou les boutons.
- 3** Pour prévenir tout risque de choc électrique, ne plongez pas le cordon, la fiche ou le cuiseur de riz, à l'exception du récipient intérieur, dans de l'eau ou tout autre liquide.
- 4** Soyez vigilants lorsque les enfants utilisent l'appareil ou se trouvent à proximité.
- 5** Débranchez l'appareil de la prise de courant lorsque ni la cuisson ni le réchauffement ne sont utilisés ou lors du nettoyage. Laissez l'appareil refroidir avant de fixer ou d'enlever une quelconque partie.
- 6** N'utilisez pas l'appareil lorsque le cordon ou la fiche sont endommagés ou lorsque l'appareil est pour une raison quelconque abîmé. Confiez l'appareil au service de réparation recommandé le plus proche pour toute réparation, tout examen ou réglage.
- 7** L'utilisation d'accessoires non conseillés par le fabricant peut entraîner des dégâts.
- 8** N'utilisez pas l'appareil à l'extérieur.
- 9** Ne laissez pas le cordon électrique pendre par-dessus le bord d'une table ou d'un comptoir et assurez-vous qu'il n'est pas en contact avec une surface chaude.
- 10** Ne placez pas l'appareil près d'une surface chaude telle qu'un brûleur à gaz allumé, une plaque électrique, un poêle ou encore dans un four en train de chauffer.
- 11** Soyez très prudent lorsque vous déplacez l'appareil contenant un liquide ou un aliment chaud.
- 12** Branchez le cordon dans une prise domestique. Avant de débrancher l'appareil, placez-le sur la position ARRÊT puis retirez la fiche de la prise murale.
- 13** N'utilisez pas l'appareil pour d'autres fonctions que celles auxquelles il est destiné.
- 14** Pour minimiser les risques de chocs électriques, ne cuire que dans le récipient amovible.

CONSERVEZ CES INSTRUCTIONS


L'appareil est livré avec un cordon court afin de réduire les risques d'emmêlements ou de chutes. Des rallonges électriques sont disponibles et peuvent être utilisées en respectant les précautions nécessaires. En cas d'utilisation, la tension du courant indiquée sur la rallonge électrique devra au minimum être égale à celle de l'appareil et la longueur du cordon sera réglée de manière à ce qu'il ne pende pas de la table ou du comptoir où il est posé afin d'éviter les accidents d'emmêlement dans le cordon ou tout accident provoqué par des enfants qui tireraient dessus.

IMPORTANT SAFEGUARDS (Cont.)


Before use

※ These WARNINGS and CAUTIONS are intended to protect you and other persons from injuries and damages.


To ensure safe operation, please follow them carefully.

| | | |
|-----------------------------------------------------------------------------------|-----------------|------------------------------------------------------------|
|  | WARNINGS | Indicates risk of serious injury. |
|  | CAUTIONS | Indicates risk of injury or property damage if mishandled. |


About the symbols

 Indicates a warning or caution. The symbol inside the triangle specifies the nature of the warning or caution. The example below indicates an electrical shock warning.



 Indicates a prohibition. The symbol inside the circle specifies the nature of the prohibition. The example below indicates “Do not disassemble”.




 Indicates a requirement or instruction that must be followed. The symbol inside the circle specifies the nature of the requirement or instruction. The example below left indicates unplug the unit; the example below right indicates that the accompanying instruction must be followed.



※ Please keep the Operating Instructions for future reference.


WARNINGS

 ■ **Do not modify the Soup Warmer. Only a repair technician may disassemble or repair this unit.**


It may cause fire, electrical shock and injury. Make any repair inquiries at ZOJIRUSHI Customer Service.

 ■ **Do not allow children to use the Soup Warmer unsupervised. Keep it out of the reach of infants.**

Children are at risk of burns, electrical shock or injury.

 ■ **Do not immerse the Soup Warmer in water or splash it with water.**

Doing so may cause a short-circuit or electrical shock.

 ■ **Insert the Power Plug securely.**

Otherwise it may cause an electrical shock, short-circuit, smoke or fire.

HOW TO USE

WARNINGS



- If the blades or surface of the Power Plug are soiled, wipe them clean.

A dirty Power Plug may cause a fire.



- Use only an electrical outlet rated at 15 amperes minimum. Do not plug other devices into the same outlet.

Plugging other devices into the same outlet may cause the electrical outlet to overheat, resulting in fire.



- Do not damage the Power Cord. Do not forcefully bend, pull, twist, fold, bring it near high temperature objects, place heavy items, sandwich it between other objects or modify it.

A damaged Power Cord can cause a fire or electrical shock.



- Do not use a power source other than 120V AC.

Use of any other power supply voltage may cause a fire or electrical shock.

CAUTIONS



- Be sure to hold the Power Plug when unplugging the Power Cord. Do not unplug pulling the Power Cord.

Pulling the Power Cord to unplug may cause an electrical shock, short-circuit or fire.



- Do not use the Soup Warmer where it may be splashed with water or near heat sources.

Doing so may cause an electrical shock or short-circuit.



- Do not use other than the provided Inner Pan.

Doing so may cause the Inner Pan to overheat and may cause the Soup Warmer to malfunction.



- Do not place or use the Soup Warmer on unstable surfaces or on surfaces that are vulnerable to heat.

Doing so may cause fire.



- Unplug the Power Plug from the outlet when the Soup Warmer is not in use.

Leaving the Power Plug in an outlet may cause the insulation to become damaged, resulting in an electrical shock, short-circuit or fire.

IMPORTANT SAFEGUARDS (Cont.)

IMPORTANT

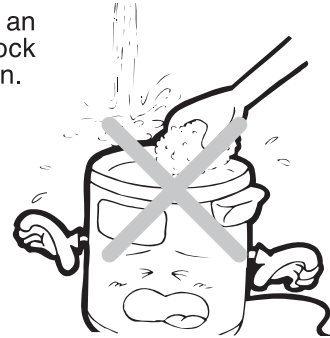
■ **Please handle the Soup Warmer with care.**

Applying a strong shock to the Soup Warmer or dropping it while moving may cause injury, scalds, breakdown of the Soup Warmer and its deformation.



■ **Do not immerse the Soup Warmer in water or wash the whole unit. Do not pour water between the Inner Pan and the Main Body.**

It may cause an electrical shock and breakdown.



■ **Please be careful for burns as the Main Body, Lid and Inner Pan become hot during keep warm.**



■ **Do not use the Soup Warmer with foreign matters adhered to the Inner Pan or inside of the Main Body.**

Be sure to remove foreign matters before use to prevent imperfect cooking and breakdown.



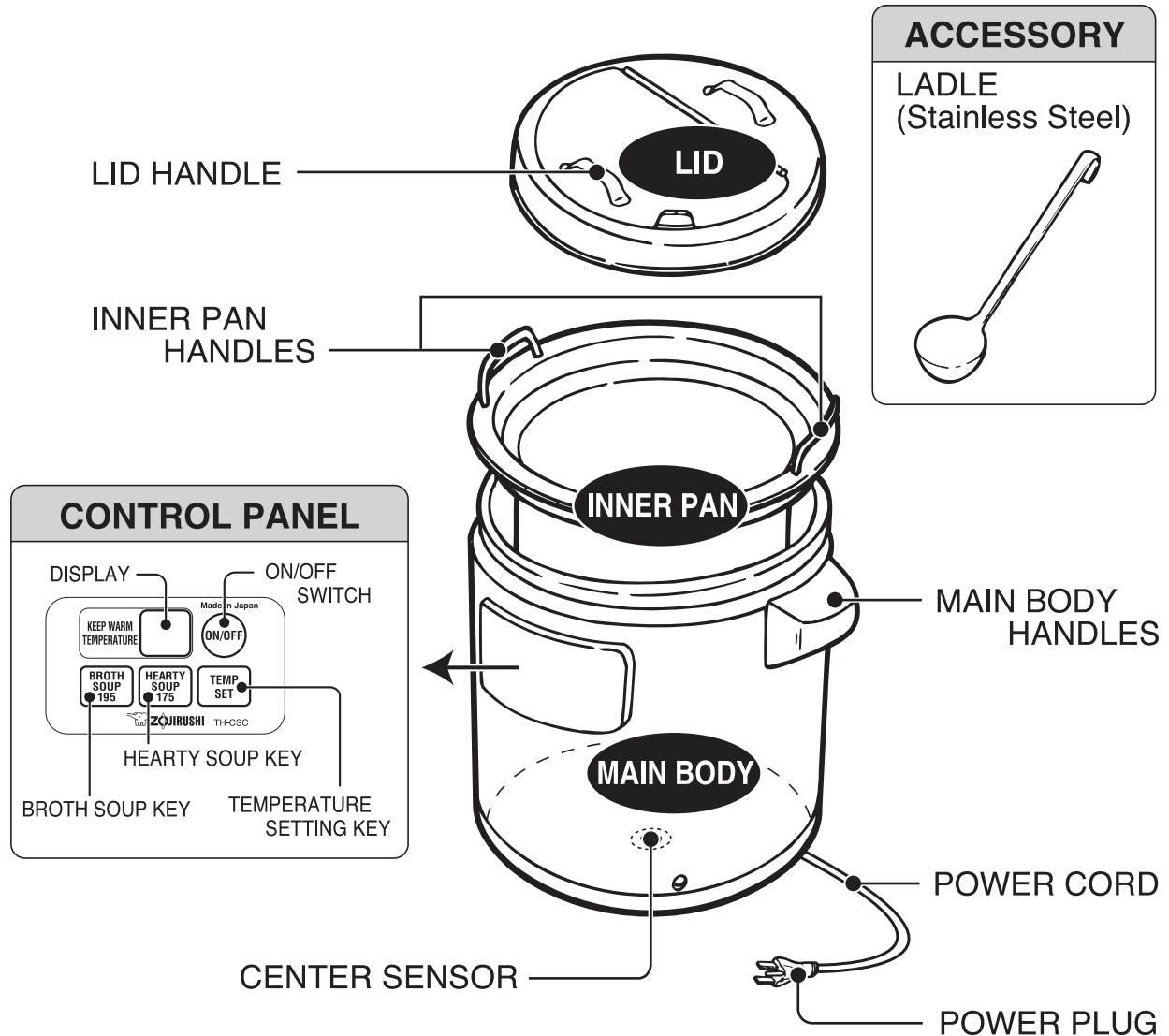
■ **Use an electrical outlet properly wired.**

Otherwise it may cause an electrical shock or short-circuit.

■ **Please do not put many plugs on one outlet.**

It may cause a fire.

PARTS NAMES AND FUNCTIONS



SPECIFICATIONS

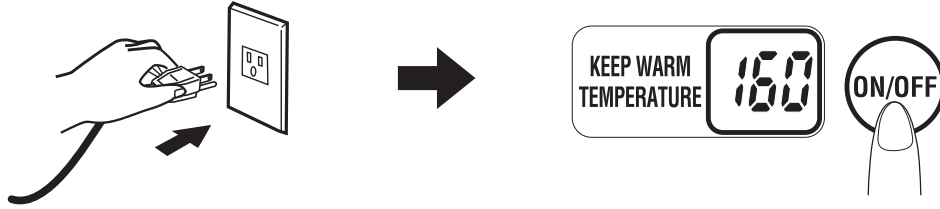
| | |
|--------------------------------------------|--------------------------------------|
| Model Number | TH-CSC08 |
| Rating | AC120V 210W 60Hz |
| Average Power Consumption during Keep Warm | 125W |
| Capacity | 8L |
| Power Cord | Length:1.4m 55" |
| External Dimensions (cm) W×D×H | Approx.36.5 × 31.5 × 37.5 |
| External Dimensions (inches) W×D×H | Approx.14 11/32"×12 13/32"×14 27/32" |
| Weight | Approx.5.6kg Approx.12.3lbs. |

- The average power consumption indicated in the above chart is the value of the maximum cooking capacity of 8.5 quarts (8 liters) at a room temperature of 68°F and temperature setting of 195°F.

HOW TO USE

This Soup Warmer is for maintaining the preset temperature setting and keeping soup or food warm only and is not made to raise the temperature or to cook.

1 Insert the Power Plug and press the ON/OFF key.

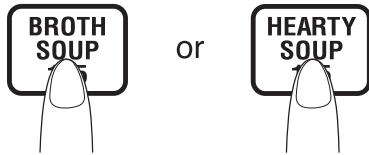


The display will show "160".

2 How to set the Keep Warm temperature setting.

For Broth Soup and Hearty Soup:

Select the Keep Warm temperature setting by pressing either BROTH SOUP key or HEARTY SOUP key.



- The displayed Keep Warm temperature is not the actual temperature but the preset temperature of the selected menu.

For other menus:

For instance, to keep curry warm, set the Keep Warm temperature at 185 by pressing TEMP SET key.



- Each press of the TEMP SET key advances the KEEP WARM temperature setting as shown below.
160 → 165 → 175 → 185 → 195°F
- Please refer to P10 for tips on Keep Warm temperature settings.

3 Preheat the Soup Warmer for about 30 minutes.

Cooking soup with the provided Inner Pan.

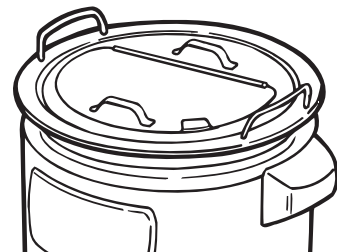
Preheat the Soup Warmer without installing the Lid and the Inner Pan.

- When preheating, DO NOT cover the Soup Warmer with the Lid without the Inner Pan installed. It may cause a breakdown.
- Please be careful not to burn yourself when handling the Soup Warmer.

When using the provided Inner Pan on an IH cooker (Induction Heating cooker), it may take longer than that by a cooking stove. The Inner Pan may not be used on some types of IH cookers.

Cooking soup with a pan other than the provided Inner Pan.

Install both the Inner Pan and the Lid to the Soup Warmer and start preheating.



4 How to keep soup warm. (Stir the soup occasionally during keep warm)

Cooking soup with the provided Inner Pan.

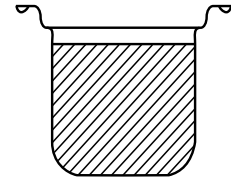
Put the Lid on the Inner Pan and place it in the Main Body.

- Please be sure to check that the inside of the Main Body and outside of the Inner Pan are clean. (If there are foreign matters adhered, please wipe them clean.)
- Place the Inner Pan in the Main Body gently.
- Please be careful not to burn yourself when moving the Inner Pan.
- Do not use the Inner Pan for cooking other than soup such as for stir fries.

Cooking soup with a pan other than the provided Inner Pan.

Open the Lid and put the soup into the Inner Pan and close the lid to start keeping it warm.

- Do not put more than 8.5 quarts (8 liters) of soup into the Inner Pan when keeping warm or cooking.



8.5 quarts (8 liters)
(Capacity)

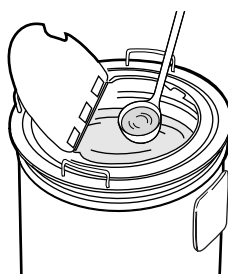
- When the remaining amount of soup becomes less, the Keep Warm temperature setting may become lower than the preset temperature.

5 How to serve soup.

Open the Lid holding the Lid Handle.



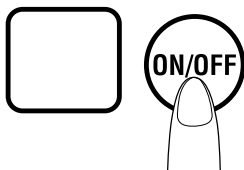
Serve soup using the Ladle.



- Exposed surfaces of the Lid can be hot to the touch. Please be careful not to burn yourself.
- Please open and close the Lid gently.

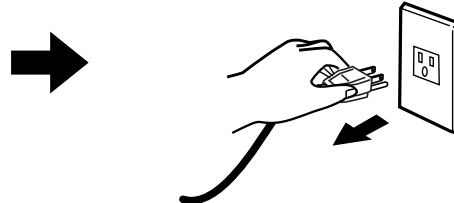
6 After use.

① Press the ON/OFF key to turn the Soup Warmer off.



The temperature on the display will turn off.

② Unplug the Power Plug from the electrical outlet.



HOW TO PREPARE RICE PORRIDGE

Rice porridge can be easily cooked with this Soup Warmer.

1 Measure and wash the rice.

Wash rice in a separate container, drain water and place into the Inner Pan. Allow rice to soak in water for more than one hour.

※ Please adjust the amount of water depending on the thickness of the porridge you prefer. (The below diagram is for Standard Rice Porridge)

The amount of rice and water for 10 to 25 servings.

| Number of Servings | Amount of Rice | Amount of Water |
|-----------------------|----------------|-----------------|
| For about 10 servings | 2 Cups | 1.8L-2.0L |
| For about 15 servings | 3 Cups | 2.2L-2.7L |
| For about 20 servings | 4 Cups | 2.9L-3.6L |
| For about 25 servings | 5 Cups | 3.6L-4.5L |

2 Preheat the Soup Warmer for about 30 minutes.

- ① Insert the Power Plug and press the ON/OFF key to turn the Soup Warmer on.
- ② Preset the Keep Warm temperature at 195 without setting the Inner Pan.
 - Do not preheat the Soup Warmer while the Lid is set but the Inner Pan is not installed.
- ③ Preheat the Soup Warmer for about 30 minutes.



3 Using the provided Inner Pan cook on a cooking stove.

Place the Inner Pan with Lid on the cooking stove and bring to boil.

※ Please be careful not to boil over.

4 When the porridge has reached to boil, place the Inner Pan into the Main Body.

5 To complete cooking porridge.

For about one hour later, the porridge will be ready to serve. Please stir the porridge before serving.

6 Keeping the porridge warm.

For keeping the porridge warm, set the Keep Warm temperature setting at 185.

※ Please be advised not to keep the porridge warm for more than one hour as it may become pasty.

TIPS AND HINTS

Guideline for Keep Warm temperature settings.

| Temperature settings | Menu |
|----------------------|---------------------------------------------------------------------------------|
| 195°F | For keeping warm MISO Soup, Consomme Soup, Noodle Soup and for cooking Porridge |
| 185°F | For keeping warm Curry, Stew and Porridge |
| 175°F | For keeping warm pottage soup, creamy soup and hearty soup |

Tips for Keep Warm function

Start keeping the soup warm immediately after completion of cooking.

- Tips for keeping soup warm at the best condition is to keep warm a sufficient amount and to start keeping warm while the soup is still hot.



Open and close the Lid in a speedy manner.

- Leaving the Lid open or not closing the Lid completely may lower down the temperature of the soup. Please try to open and close the Lid in a speedy manner.



NOTE

- Do not use the Soup Warmer for warming or re-heating cold soup or food.
- Do not keep the soup warm too long as it may cause deterioration and discoloration of the soup.
- Do not use the Soup Warmer for keeping rice warm.
- Do not keep the porridge warm for more than one hour.

CLEANING AND MAINTENANCE

Unplug the Power Plug from the outlet and allow the Soup Warmer to cool down before cleaning.

| | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Main Body | Wipe with a soft cloth soaked in a liquid detergent and wrung well. Then wipe with a cloth soaked in water and wrung well. Lastly, wipe off with a dry soft cloth to remove all moisture on the surface of the Soup Warmer. ● Do not allow water to go inside of the Main Body when cleaning. |
| Lid, Inner Pan and Ladle | Soak in warm or cold water and wash with a sponge. Then wipe off with a dry cloth. ● Do not put dishes in the Inner Pan when washing as it may damage the Inner Pan. |
| <p>● When rust appears on the surface: If it is difficult to remove it by washing with a sponge, try the following:</p> <ol style="list-style-type: none"> ① Put a lemon cut in 4 pieces or citric acid in the Inner Pan. ② Add water and boil it up on a cooking stove, and keep it warm in the Soup Warmer for about one hour. ③ Drain hot water from the Inner Pan and scrub off the rust with a nylon brush. Rinse thoroughly, then dry. | |
| Power Cord and Power Plug | Wipe off the surface with a dry and soft cloth. |
| Center Sensor | Wipe off the surface with a cloth soaked in hot water and wrung well. Remove any foreign matters using a bamboo spatula or chopstick. |

TROUBLE SHOOTING GUIDE

If the Soup Warmer fails to operate, please check the following points before calling for service.

| Symptom | Cause / Points to check |
|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The soup became cold. | <ul style="list-style-type: none"> ● The amount of the soup was too little. ● The lid was not closed. ● The preset Keep Warm temperature was too low. |
| The soup became too thick. | <ul style="list-style-type: none"> ● The soup was kept warm too long. ● The preset Keep Warm temperature was incorrect/inappropriate. |
| The porridge became like a paste. | <ul style="list-style-type: none"> ● The amount of rice or water was wrong. ● The porridge was kept warm for more than one hour. |
| The porridge was not cooked well. | <ul style="list-style-type: none"> ● Preheating the Main Body was forgotten. ● The porridge was not boiled before being placed into the Soup Warmer. |

If the above-mentioned symptoms and solutions do not apply, please contact our authorized service center or ZOJIRUSHI Customer Service at the following or visit our website.
Zojirushi America Corporation TEL : 800-733-6270.